

CITY OF HOLLY HILL, FLORIDA

CITY COMMISSION

AGENDA • MAY 10, 2022

Large Conference Room

Work Session

5:00 PM

CITY HALL
1065 RIDGEWOOD AVENUE
HOLLY HILL, FL 32117

City Clerk's office: (386) 248-9441 - Fax: (386) 248-9448



Large Conference Room
City Hall
1065 Ridgewood Avenue
Holly Hill, FL 32117

CITY COMMISSION MEMBERS

Mayor
Chris Via

District 1 - Commissioner
John Penny

District 3 - Commissioner
John C. Danio

District 2 - Commissioner
Penny Currie

District 4 - Commissioner
Roy Johnson

CITY MANAGER
Joseph Forte

CITY CLERK
Valerie Manning

1. **CALL TO ORDER**
 - a. Roll Call
2. **CONTAINERS ORDINANCE**
 1. Containers Ordinance - Discussion
(Requested by Valerie Manning, City Clerk)
3. **UTILITY BILLING SYSTEM IMPLEMENTATION UPDATE**
 1. Utility Billing System Update
(Requested by Joseph Forte, City Manager)
4. **EVENT COORDINATOR DISCUSSION**
5. **UPDATE ON CAPITAL PROJECT PROGRAM**
6. **ADJOURNMENT**

Website Address – www.hollyhillfl.org (City Clerk)

NOTICE – If any person decides to appeal any decision of the City Commission at this meeting, he/she will need a record of the proceedings and, for that purpose, he/she may need to ensure that a verbatim record of the proceedings is made, which record includes the testimony and evidence upon which the appeal is to be based. The City does not prepare or provide such a record.



For special accommodations, please notify the City Clerk's Office at least 72 hours in advance. (386) 248-9441



Help for the hearing impaired is available through the Assistive Listening System. Receivers can be obtained from the City Clerk's Office.

In accordance with the Americans with Disabilities Act (ADA), persons needing a special accommodation to participate in the Commission proceedings should contact the City Clerk's Office no later than three (3) days prior to the proceedings.



City Commission

1065 Ridgewood Ave
Holly Hill, FL 32117

SCHEDULED

WORKSHOP DISCUSSION (ID # 3728)

Meeting: 05/10/22 05:00 PM

Department: City Clerk

Category: Workshop Item

Prepared By: Valerie Manning

Initiator: Valerie Manning

Sponsors: City Planner Brian Walker

DOC ID: 3728

2.1

Containers Ordinance - Discussion

INTRODUCTION

Consider an Ordinance amending Chapter 78 - General Provisions, Section 78-14 - Definitions, to add definitions, and amend Chapter 114 - Zoning, Article III - Supplementary District Regulations, Division 4 - Buildings and Structures, to add a new section titled Shipping Containers, and renumber existing sections as needed, and add definitions to section 114-746 - Specific terms defined, of the Land Development Regulations.

DISCUSSION

Currently, the City's Land Development Code does not specifically allow or disallow the use of shipping containers, in the style of those commonly seen on freight trains and ships and trucks transporting goods, for storage in any zoning district within the City.

However, the City has received several requests to place shipping containers on parcels in both the business and residential zoning districts for permanent storage use. And while there have been few complaints about such containers, the request to use them for permanent storage has been increasing.

It is staff's opinion that the use of shipping containers is a temporary one, in which they are delivered to a site, loaded with goods, and placed on a transport vehicle such as a ship, train or truck, to be transported to another facility. They are not meant to be a permanent storage fixture on sites. Steel shipping containers are built well for their purpose, which is the temporary transport of goods on a ship, rail or truck, and because they are industrial in nature and designed for transport, they are not visually appealing when left on a site for permanent storage use. Such containers come in all shapes, sizes and conditions, and if left unregulated, staff feels they have the potential to severely detract from the visually appealing commercial and residential areas that the City is trying to realize.

Because the City's code does not provide any specific guidance on shipping containers, or even define what a shipping container is, staff has worked to develop an ordinance that defines the term, and addresses where they can and cannot be placed within the City.

In developing the ordinance, staff reached out to other jurisdictions within Volusia County to get an idea of how shipping containers are treated in those areas. In general, such containers are permitted as permanent structures only in industrial settings.

The proposed ordinance defines a "Shipping Container" aka "Intermodal Container" as a reusable container that is originally, specifically or formerly designed for or used in the packing.

shipping, movement, or transportation of freight, articles, goods, or commodities and is also designed for or capable of being mounted or moved on a rail car, truck trailer or loaded on a ship for intermodal freight transport. Such a container is not a storage shed.

EXHIBIT A - Provides an example of the type of shipping containers this ordinance addresses.

The proposed ordinance restricts the use of shipping containers for permanent storage use, to the CC-1 - Commercial Corridor District, I-1 - Wholesale-Light Industrial and I-2 - Heavy Industrial, zoning districts. “Permanent use” means more than 14 days within a calendar year, except that such containers may be placed on active construction sites for more than 14 days within a calendar year and not be considered permanent storage. The use of shipping containers for permanent storage use would be prohibited in all other straight zoning districts. They would also be prohibited on any properties within the CRA that touch Ridgewood Avenue and/or LPGA Avenue. The CC-1 - Commercial Corridor District, I-1 - Wholesale-Light Industrial, and I-2 - Heavy Industrial, zoning districts were selected as being the most appropriate zoning districts to permit shipping containers, because the purpose and intent of those districts is to provide for those storage and commercial uses which are considered intensive in relation to the other districts.

The proposed ordinance also requires that such containers be placed behind the front plane of a principal structure and shall not be located within the principal rear and side yard setbacks of the CC-1 (Commercial Corridor), I-1 (Wholesale-Light Industrial) and I-2 (Heavy Industrial) zoning districts, except that such containers that have a footprint of less than 250 square feet be allowed to be placed within 8 feet of the rear property line. If the container is at all visible from public rights-of-way, it must be placed in an eight-foot high, masonry block enclosure or wall with a stucco finish painted to match the color of the principal structure. This enclosure is similar to what is required for a commercial dumpster which is essentially a metal container. Shipping containers must also sit on a concrete slab and be anchored to ensure level placement and prevent weeds from growing in and around them.

To protect the life, health and safety of the public, the proposed shipping containers shall not be permitted as living quarters or office workspace. No plumbing, electric or air conditioning shall be permitted inside of a shipping container to ensure the unit will not be occupied. The material to be stored in shipping containers is subject to review by the Chief Building Official, and or Fire Chief of Fire Marshal, to ensure the materials stored within them are not hazardous.

These regulations not apply to City approved planned developments wherein such containers are used to construct unique offices, homes, restaurants, etc., that meet all requirements of the Florida Building Code, as well as all other applicable city, state and federal regulations. An example of such a development is attached titled, Container Development Examples.

Shipping containers that have received a permit on any property prior to the adoption date of the ordinance may remain on the property, but can be moved only to make them less visible from

any rights of way.

Shipping containers not associated with an active construction site, and that do not have a permit, but that have been on a property continuously for at least one year prior to the adoption date of this Ordinance, can remain on the property, but must receive a permit. The City shall have the right to require that the container be moved to a less visible area, and meet setback or screening requirements. The presence of the container on the property must be able to be verified and providing such proof shall be the responsibility of the property owner.

All other non-permitted shipping containers in the City must be removed from the property.

Shipping containers must receive a permit to be placed on a property for any reason.

STAFF**RECOMMENDATION**

Staff recommends adoption of an Ordinance amending Chapter 78 - General Provisions, Section 78-14 - Definitions, to add definitions, and amend Chapter 114 - Zoning, Article III - Supplementary District Regulations, Division 4 - Buildings and Structures, to add a new section titled Shipping Containers, and renumber existing sections as needed, and add definitions to section 114-746 - Specific terms defined, of the Land Development Regulations.

ORDINANCE NO.

AN ORDINANCE OF THE CITY OF HOLLY HILL, FLORIDA, AMENDING CHAPTER 78 - GENERAL PROVISIONS, SECTION 78-14 - DEFINITIONS, TO ADD DEFINITIONS, AND AMEND CHAPTER 114 - ZONING, ARTICLE III - SUPPLEMENTARY DISTRICT REGULATIONS, DIVISION 4 - BUILDINGS AND STRUCTURES, TO ADD A NEW SECTION TITLED SHIPPING CONTAINERS, RENUMBER EXISTING SECTIONS AS NEEDED, AND ADD DEFINITIONS TO SECTION 114-746 - SPECIFIC TERMS DEFINED, OF THE LAND DEVELOPMENT REGULATIONS; AND PROVIDING FOR CONFLICTS, SEVERABILITY, APPLICABILITY, AND AN EFFECTIVE DATE.

WHEREAS, Chapters 166 and 163, *Florida Statutes*, include authority to enact regulations to protect the health, safety, and welfare, and in the interest of the citizens of the City; and

WHEREAS, the City desires continued improvement in the appearance and quality of its residential and commercial areas including the Community Redevelopment District; and

WHEREAS, the City has received request to place shipping containers on residential and commercial property; and

WHEREAS, the City of Holly Hill does not currently contain specific standards for shipping containers in its *Land Development Code*; and

WHEREAS, the City of Holly Hill desires to create specific standards for shipping containers in its *Land Development Code*; and

WHEREAS, the City of Holly Hill has complied with all requirements and procedures of Florida law in processing and advertising this Ordinance including but not limited to Section 166.041(3)(c)(2), *Florida Statutes*; and

WHEREAS, for purposes of this Ordinance, underlined type shall constitute additions to the original text, and ~~strikethrough~~ shall constitute deletions to the original text.

NOW THEREFORE BE IT ORDAINED BY THE CITY COMMISSION OF HOLLY HILL, VOLUSIA COUNTY, FLORIDA THAT:

SECTION 1. Recitals. The above recitals are true and correct and are incorporated herein by reference.

SECTION 2. Adoption. The City Commission of Holly Hill hereby amends Chapter 78 - General Provisions, Section 78-14 - Definitions, to add definitions, and amend Chapter 114 - Zoning, Article III - Supplementary District Regulations, Division 4 - Buildings and Structures,

to add a new section titled Shipping Containers, renumber existing sections as needed, and add definitions to section 114-746 - Specific terms defined, of the Land Development Regulations, as follows:

Chapter 78 - General Provisions, Section 78-14 - Definitions

“Shipping Container” aka “Intermodal Container” is defined as a reusable container that is originally, specifically or formerly designed for or used in the packing, shipping, movement, or transportation of freight, articles, goods, or commodities and is also designed for or capable of being mounted or moved on a rail car, truck trailer or loaded on a ship for intermodal freight transport. Such a container is not a shed.

Chapter 114 - Zoning, Article III - Supplementary District Regulations, Division 4 - Buildings and Structures

Sec. 114-742. - Principal buildings and accessory structures.

E. *Shipping Containers aka Intermodal Container.* Shipping containers placed on a parcel for more than 14 days within a calendar year, excluding containers temporarily placed on active construction sites for the duration of active construction only, shall be governed by the following regulations:

1. Shipping containers shall only be permitted within the CC-1 (Commercial Corridor), I-1 (Wholesale-Light Industrial) and I-2 (Heavy Industrial) zoning districts.
2. Shipping containers shall be prohibited on properties that abut Ridgewood or LPGA Avenue within the Community Redevelopment Area.
3. Shipping containers shall only be permitted in conjunction with a principal use, provided that they are recognized as clearly incidental and subordinate to the principal use.
4. A 4” concrete slab is required prior to placement of a shipping container and the slab shall meet or exceed the minimum requirements per the Florida Building Code.
5. The shipping container shall count toward the maximum lot coverage percent.
6. If visible from any rights-of-way, shipping containers shall require complete screening with an decorative 8 foot block masonry stucco finished enclosure or wall with a rounded top or decorative cap finished with stucco and painted to match the colors of a principal structure. The masonry enclosure or wall shall meet or exceed the minimum requirements per the Florida Building Code.
7. Shipping containers shall be located behind the front plane of a principal structure and shall not be located within the principal rear and side yard setbacks of the CC-1 (Commercial Corridor), I-1 (Wholesale-Light Industrial) and I-2 (Heavy Industrial) zoning districts except that such containers that have a footprint of less than 250 square feet be allowed to be placed within 8 feet of the rear property line.
8. Shipping containers shall not be located within any easement.
9. Shipping containers shall be maintained in good condition at all times.

10. Shipping containers shall not be permitted for any advertising purpose and shall be kept clean of all alpha-numeric signage and writing except where markings, labels and placards may be required in accordance with the United States Department of Transportation Emergency Response Guide.
11. Shipping containers shall be used for storage purposes only and shall not be permitted or retrofitted as living quarters or office workspace.
12. No plumbing, electric, or air conditioning shall be permitted inside of a shipping container.
13. Material stored within shipping containers are subject to review by the Chief Building Official, Fire Chief or Fire Marshal.
14. Shipping containers shall not be rented out or leased.
15. Shipping containers shall be stand-alone steel units without fabrication including but not limited to roofs, overhangs, porches, additional doors or windows and internal partitions.
16. In the instance where more than one shipping container may be permitted, they shall not be stacked.
17. Shipping containers shall not occupy required off-street parking spaces, vehicular accesses or drive aisles, pedestrian facilities or landscape areas for a site.
18. Use and placement of shipping containers for any reason shall require a permit.
19. Shipping containers placed within the floodplain must meet all floodplain ordinance and FEMA requirements, and may require an approved site plan prior to permitting.
20. These regulations not apply to container developments in City approved planned developments wherein such containers are used to construct unique offices, homes, restaurants, etc. that meet all requirements of the Florida Building Code, as well as all other applicable city, state and federal regulations.

Sec. 114-746. - Specific terms defined.

“Shipping Container” aka “Intermodal Container” is defined as a reusable container that is originally, specifically or formerly designed for or used in the packing, shipping, movement, or transportation of freight, articles, goods, or commodities and is also designed for or capable of being mounted or moved on a rail car, truck trailer or loaded on a ship for intermodal freight transport. Such a container is not a shed.

SECTION 3. Applicability. This ordinance shall apply as follows:

Shipping containers that received a permit on any property prior to the adoption date of the Ordinance shall have the ability to remain on the property.

Shipping containers that do not have a permit, but that have been on a property continuously for at least one year prior to the adoption date of the ordinance can remain on the property, but must receive a permit. The City shall have the right to require that the container be moved to a less visible area and meet setback or screening requirements. The presence of a container on the

property for the year prior to the adoption date of the ordinance must be able to be verified and providing such proof shall be the responsibility of the property owner.

SECTION 4. Administrative Actions. The City Manager, or designee, is hereby authorized and directed to implement the provisions of this Ordinance and to take any and all necessary administrative actions to include, but not be limited to, the adoption of administrative forms, policies, procedures, processes and rules.

SECTION 5. Codification. The provisions of this Ordinance, including its recitals, shall become and be made a part of the City of Holly Hill's Land Development Regulations and the Sections of this Ordinance may be re-numbered or re-lettered to accomplish such intention and the word "Ordinance", or similar words, may be changed to "Section," "Article", or other appropriate word; provided, however, that Sections 1, 4, 5, 6, 7, and 8 shall not be codified. The Code codifier is granted liberal authority to codify the provisions of this Ordinance.

SECTION 6. Conflicts. All ordinances or parts thereof in conflict with this Ordinance are hereby repealed to the extent of such conflict.

SECTION 7. Severability. If any section, subsection, sentence, clause, phrase, or portion of this Ordinance, or application hereof, is for any reason held invalid or unconstitutional by any court of competent jurisdiction, such portion or application shall be deemed a separate, distinct, and independent provision and such holding shall not affect the validity of the remaining portions thereof.

SECTION 8. Effective Date. This Ordinance shall take effect immediately upon enactment.

Examples of the type of shipping containers addressed by the Ordinance



CONTAINER DEVELOPMENT EXAMPLES





**STAFF REPORT
CITY OF HOLLY HILL, FLORIDA**

**City Commission
Agenda Item**

3.1

MEETING DATE: May 10, 2022
FROM: Joseph Forte
SUBJECT: Utility Billing System Update
NUMBER: (ID # 3745)
APPLICANT:
PLANNER:

DISCUSSION:

Stella will be presenting a PowerPoint presentation update regarding the Utility Billing System.

- Utility Billing Update 05 10 2022 (1) (PDF)

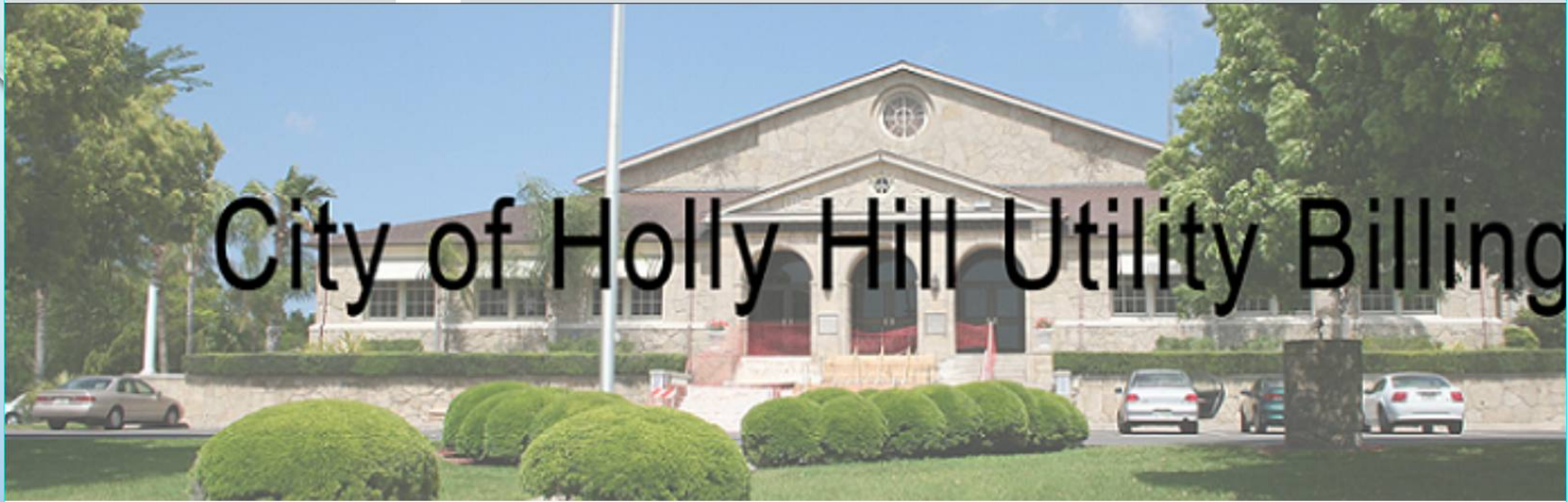
UTILITY BILLING UPDATE

TYLER INCODE IMPLEMENTATION

UTILITY BILLING UPDATE

- NEW SYSTEM “GO LIVE” WAS MONDAY MAY 2, 2022
- IMPROVEMENTS
 - CUSTOMER ONLINE PORTAL
 - REAL-TIME UPDATE
 - REDUCES DATA ENTRY
 - EXTENSIVE REPORTING AND QUERY
 - EASY EXPORT OF DATA
 - INTEGRATED MOBILE TECHNOLOGY


[Home](#)
[Easy Pay](#)
[Utility Payment](#)
[Login / Register](#)



City of Holly Hill Utility Billing

Welcome to our online payments website! The following services are available:

- [Easy Pay](#)
- [Utility Billing](#)

For Building Permit and Lien Search payments please visit the following link:

- [Building Permit/Lien Search Payments](#)

To view your water consumption and monitor for leaks please visit the following link:

- [Eye on Water](#)

Available services

- [Easy Pay](#)
- [Utility Payment](#)

Additional links

- [Contact us](#)
- [Terms and conditions](#)

Welcome

Welcome to our online payments website.

municipalonlinepayments.com/hollyhillfl/utilities

Home Easy Pay **Utility Payment** Login / Register

City of Holly Hill Utility Billing / Utility Payment

Utility Payment

Quick Pay (no login required)

Just need to pay your bill? Use Quick Pay. No login necessary. You'll need your **account number** and **last payment amount**.

[Quick Pay](#)

Login to account management

Login to access the following features:

- View account detail
 - Transaction history
 - Address info
 - Account info
 - Consumption history
- Pay your bill
 - Pay multiple bills in one payment
 - Save credit card for future payments
- Manage multiple accounts
- Submit service requests

[Login](#)

Online Services

- Utility Payment Home
- Quick Pay
- Manage Accounts
- Sign up for reminders
- Email Reminder Settings

Need Help?

- Submit Service Request
- Contact us
- 386-248-9432

Announcement

Office Hours are Monday, Tuesday, Thursday and Friday from 8am to 5pm and Wednesday from 8am to 4pm.

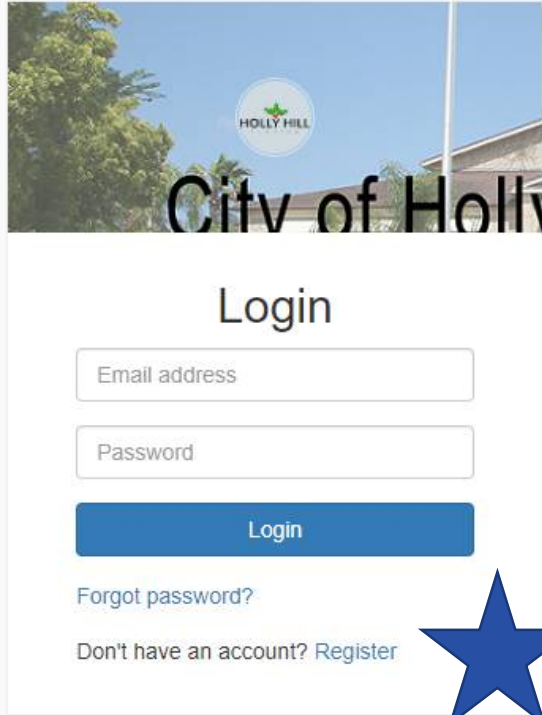
City of Holly Hill

Building Permit/Lien Search Payments

1065 Ridgewood Ave. Holly Hill, FL 32117 | 386-248-9432

[Terms and conditions](#) | [Contact us](#)

©2022 Tyler Technologies



The image shows a login page for the City of Holly. At the top, there is a header image with the City of Holly logo and the text "City of Holly". Below the header, the word "Login" is centered. There are two input fields: "Email address" and "Password". Below these fields is a blue "Login" button. Under the button, there are two links: "Forgot password?" and "Don't have an account? Register". A large blue star is placed over the bottom right corner of the login form.

City of Holly

Login

Email address

Password

Login

[Forgot password?](#)

[Don't have an account? Register](#)

City of Holly Hill Utility Billing / Utility Payment

Utility Payment Home

Accounts Add Account

Account Number	Address	Last Payment	Balance	Pay
01-00126-05 Active	224 RIVERSIDE DR	(\$156.31) 4/28/2022	View Bill \$0.00	☐
05-02432-00 Active	1135 RIVERSIDE DR	(\$1,828.48) 4/4/2022	View Bill \$1,643.17 Due 5/4/2022	☐
09-05052-00 Active	453 LPGA BLVD #A	(\$211.89) 4/11/2022	View Bill \$0.00 Due 5/23/2022	☐

Pay Selected Accounts

Online Services

- Utility Payment Home
- Manage Accounts
- Sign up for reminders
- Email Reminder Settings

Need Help?

- Submit Service Request
- Contact us
- 386-248-9432

Announcement

Office Hours are Monday, Tuesday, Thursday and Friday from 8am to 5pm and Wednesday from 8am to 4pm.

City of Holly Hill
Building Permit/Lien Search Payments

1065 Ridgewood Ave, Holly Hill, FL 32117 | 386-248-9432
Terms and conditions | Contact us
©2022 Tyler Technologies

Coming



Home

Easy Pay

Utility Payment



City of Holly Hill Utility Billing / Utility Payment

Utility Payment Home

Accounts

Add Account

Account Number	Address	Last Payment	Balance	Pay
01-00126-05 Active	224 RIVERSIDE DR	(\$156.31) 4/28/2022	View Bill \$0.00	☐
05-02432-00 Active	1135 RIVERSIDE DR	(\$1,828.48) 4/4/2022	View Bill \$1,643.17 Due 5/4/2022	☐
09-05052-00 Active	453 LPG A BLVD #A	(\$211.89) 4/11/2022	View Bill \$0.00 Due 5/23/2022	☐



Pay Selected Accounts ▾

Pay Now
Schedule Payment
Enroll in Auto Pay

Online Services

- [Utility Payment Home](#)
- [Manage Accounts](#)
- [Sign up for reminders](#)
- [Email Reminder Settings](#)

Need Help?

- [Submit Service Request](#)
- [Contact us](#)
- 386-248-9432

Announcement

Office Hours are Monday, Tuesday, Thursday and Friday from 8am to 5pm and Wednesday from 8am to 4pm.

City of Holly Hill

Building Permit/Lien Search Payments

1065 Ridgewood Ave. Holly Hill, FL 32117 | 386-248-9432

[Terms and conditions](#) | [Contact us](#)

©2022 Tyler Technologies

City of Holly Hill Utility Billing / Utility Payment / Accounts / Manage accounts

Manage accounts

Account 

Account Number	Address	Last Payment	Balance	Remove
01-00126-05 Active	224 RIVERSIDE DR	(\$156.31) 4/28/2022	\$0.00	Remove
05-02432-00 Active	1135 RIVERSIDE DR	(\$1,828.48) 4/4/2022	\$1,643.17 Due 5/4/2022	Remove
09-05052-00 Active	453 LPG A BLVD #A	(\$211.89) 4/11/2022	\$0.00 Due 5/23/2022	Remove

[Add Account](#)

Online Services

- [Utility Payment Home](#)
- [Manage Accounts](#)
- [Sign up for reminders](#)
- [Email Reminder Settings](#)

Need Help?

- [Submit Service Request](#)
- [Contact us](#)
- 386-248-9432

Announcement

Office Hours are Monday, Tuesday, Thursday and Friday from 8am to 5pm and Wednesday from 8am to 4pm.

City of Holly Hill
Building Permit/Lien Search Payments

1065 Ridgewood Ave. Holly Hill, FL 32117 | 386-248-9432
Terms and conditions | Contact us
©2022 Tyler Technologies

Account detail

CITY OF HOLLY HILL

01-00126-05

224 RIVERSIDE DR

This account is active.

Balance: \$0.00

Payment ▾

Account Detail	Transaction History	Address Info	Account Info	Consumption History	Notification History
-------------------	------------------------	-----------------	-----------------	------------------------	-------------------------

Balance Summary

Prior Account Balance	\$0.00
Current Bill (Due 4/28/2022)	\$156.31
Transactions Since Current Bill	(\$156.31)
Account Balance	\$0.00

Recent Bills

Date	View Bill(PDF)
4/7/2022	View Bill

Payment Arrangements

There are no Payment Arrangements for this account.

Deposits

There are no Deposits for this account.

Available Accounts

224 RIVERSIDE DR

1135 RIVERSIDE DR

453 LPGA BLVD #A

Online Services

- Utility Payment Home
- Manage Accounts
- Sign up for reminders
- Email Reminder Settings

Need Help?

- Submit Service Request
- Contact us
- 386-248-9432

Announcement

Office Hours are Monday, Tuesday, Thursday and Friday from 8am to 5pm and Wednesday from 8am to 4pm.

City of Holly Hill

Building Permit/Lien Search Payments

1065 Ridgewood Ave. Holly Hill, FL 32117 | 386-248-9432

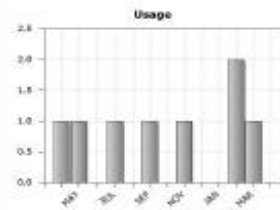
Terms and conditions | Contact us



City of Holly Hill
1055 Ridgewood Ave
Holly Hill, FL 32117



CITY OF HOLLY HILL-PUBLIC UTIL.
1065 RIDGEWOOD AVE
HOLLY HILL, FL 32117



CURRENT READING	PREVIOUS READING	USAGE	PAST DUE AMOUNT	\$0.00
326	326	0		
			WATER	15.53
			WATER	0.00
			R&R SEWER	3.00
			R&R WATER	3.00
			SEWER	22.27
			LF	66.08
			LF	98.70
			LF	226.52
			LF	240.80
			Tax	\$0.00
			CURRENT BILL	\$675.90
			AMOUNT DUE	\$675.90
				PAID BY DRAFT

We appreciate your patience while we work to make your Utility Customer Service experience better. Be on the lookout for more options to pay and view your bill online! There are no fees for the new options.

CUSTOMER ACCOUNT INFORMATION - RETAIN FOR YOUR RECORDS



City of Holly Hill
1055 Ridgewood Ave
Holly Hill, FL 32117



City of Holly Hill
Holly Hill, FL 32117



There will be a charge on all returned checks.
Please return this portion with your payment.
When paying in person, please bring both portions of this bill.

Account Number	AMOUNT DUE
09-09052-00	\$675.90
Due Date	After Due Date Pay
5/23/2022	PAID BY DRAFT
Account Name	
CITY OF HOLLY HILL-PUBLIC UTIL.	
Service Address	
453 LPGA BLVD #A	
Amount Enclosed	

Home
Easy Pay
Utility Payment

City of Holly Hill Utility Billing / Utility Payment / Accounts / Transaction history

Transaction history

CITY OF HOLLY HILL-PUBLIC UTIL
09-05052-00
453 LPG A BLVD #A
This account is active.

Balance: \$0.00
Payment

Account Detail
Transaction History
Address Info
Account Info
Consumption History
Notification History

Find Transactions

Start Date 05-03-2021
End Date 05-03-2022
Search

Transactions from 05-03-2021 to 05-03-2022

Date	Description	Amount	Running Balance
4/28/2022	Bill	\$675.90	\$675.90
4/11/2022	Payment	(\$211.89)	\$0.00
3/21/2022	Bill	\$63.06	\$211.89
3/10/2022	Payment	(\$237.23)	\$148.83
2/18/2022	Converted Adjustment	\$148.83	\$386.06
2/17/2022	Bill	\$82.32	\$237.23
2/9/2022	Payment	(\$331.36)	\$154.91
1/26/2022	Converted Adjustment	\$154.91	\$486.27
1/19/2022	Bill	\$43.80	\$331.36
1/10/2022	Payment	(\$43.80)	\$287.56

1
2
3

Available Accounts

224 RIVERSIDE DR
1135 RIVERSIDE DR
453 LPG A BLVD #A

Online Services

- Utility Payment Home
- Manage Accounts
- Sign up for reminders
- Email Reminder Settings

Need Help?

- Submit Service Request
- Contact us
- 386-248-9432

Announcement

Office Hours are Monday, Tuesday, Thursday and Friday from 8am to 5pm and Wednesday from 8am to 4pm.

City of Holly Hill Utility Billing / Utility Payment / Accounts / Address information

Address information

CITY OF HOLLY HILL-PUBLIC UTIL

09-05052-00

453 LPGA BLVD #A

This account is active.

Balance: \$0.00

Payment ▾

Account
Detail

Transaction
History

Address
Info

Account
Info

Consumption
History

Notification
History

Metered services

Service

WATER

Non-metered services

Service

R&R SEWER

R&R WATER

SEWER

Available Accounts

224 RIVERSIDE DR

1135 RIVERSIDE DR

453 LPGA BLVD #A

Online Services

- [Utility Payment Home](#)
- [Manage Accounts](#)
- [Sign up for reminders](#)
- [Email Reminder Settings](#)

Need Help?

- [Submit Service Request](#)
- [Contact us](#)
- 386-248-9432

Announcement

Office Hours are Monday, Tuesday, Thursday and Friday from 8am to 5pm and Wednesday from 8am to 4pm.

City of Holly Hill

1065 Ridgewood Ave. Holly Hill, FL 32117 | 386-248-9432


[Home](#)
[Easy Pay](#)
[Utility Payment](#)



[City of Holly Hill Utility Billing](#) /
 [Utility Payment](#) /
 [Accounts](#) /
 [Account information](#)

Account information

CITY OF HOLLY HILL-PUBLIC UTIL

09-05052-00

453 LPGA BLVD #A

This account is active.

Balance: \$0.00

Payment ▾

[Account Detail](#)
[Transaction History](#)
[Address Info](#)
[Account Info](#)
[Consumption History](#)
[Notification History](#)

Available Accounts

224 RIVERSIDE DR
1135 RIVERSIDE DR
453 LPGA BLVD #A

Online Services

- Utility Payment Home
- Manage Accounts
- Sign up for reminders
- Email Reminder Settings

Need Help?

- Submit Service Request
- Contact us
- 386-248-9432

Announcement

Office Hours are Monday, Tuesday, Thursday and Friday from 8am to 5pm and Wednesday from 8am to 4pm.

Primary Phone Number

Update Account Info

City of Holly Hill
1065 Ridgewood Ave. Holly Hill, FL 32117 | 386-248-9432

Home
Easy Pay
Utility Payment

City of Holly Hill Utility Billing / Utility Payment / Accounts / Account information

Account information successfully updated.

Account information

CITY OF HOLLY HILL-PUBLIC UTIL
09-05052-00
453 LPGA BLVD #A
This account is active.

Balance: \$0.00
Payment

Available Accounts

224 RIVERSIDE DR
1135 RIVERSIDE DR
453 LPGA BLVD #A

Online Services

- Utility Payment Home
- Manage Accounts
- Sign up for reminders
- Email Reminder Settings

Need Help?

- Submit Service Request
- Contact us
- 386-248-9432

Announcement

Office Hours are Monday, Tuesday, Thursday and Friday from 8am to 5pm and Wednesday from 8am to 4pm.

Account Detail
Transaction History
Address Info
Account Info
Consumption History
Notification History

General Account Information

Primary Phone Number
(386) 248-9427

Update Account Info

Consumption

CITY OF HOLLY HILL
05-02432-00
1135 RIVERSIDE DR
This account is active.

Balance: \$1,643.17

Payment ▾

Account
Detail

Transaction
History

Address
Info

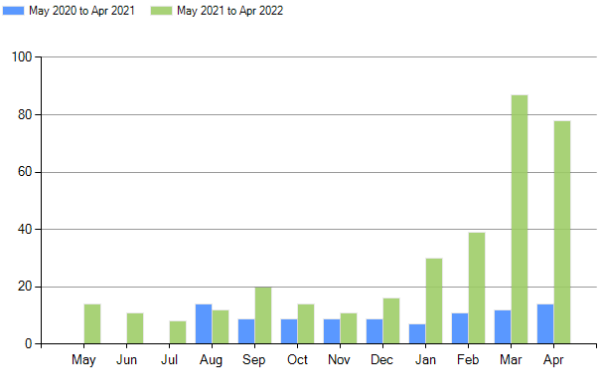
Account
Info

Consumption
History

Notification
History

Consumption for WATER

	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr
May 2020 to Apr 2021				14	9	9	9	9	7	11	12	14
May 2021 to Apr 2022	14	11	8	12	20	14	11	16	30	39	87	78



Home
Easy Pay
Utility Payment

City of Holly Hill Utility Billing / Utility Payment / Accounts / Notification history

Notification history

CITY OF HOLLY HILL
05-02432-00
1135 RIVERSIDE DR
This account is active.

Balance: \$1,643.17
Payment

Account Detail
Transaction History
Address Info
Account Info
Consumption History
Notification History

Find Notifications

Start Date: 05-03-2021
End Date: 05-03-2022

Search
Update Notification Settings

No Notifications could be found.

Available Accounts

224 RIVERSIDE DR
1135 RIVERSIDE DR
453 LPGA BLVD #A

Online Services

- Utility Payment Home
- Manage Accounts
- Sign up for reminders
- Email Reminder Settings

Need Help?

- Submit Service Request
- Contact us
- 386-248-9432

Announcement

Office Hours are Monday, Tuesday, Thursday and Friday from 8am to 5pm and Wednesday from 8am to 4pm.

City of Holly Hill
1065 Ridgewood Ave. Holly Hill, FL 32117 | 386-248-9432


[Home](#)
[Easy Pay](#)
[Utility Payment](#)



[City of Holly Hill Utility Billing](#) /
 [Utility Payment](#) /
 [Accounts](#) /
 [Sign up for reminders](#)

Sign up for reminders

Sign up for reminders

Email Reminder Settings

In the fields below please select the appropriate method of contact and enter in the number that you would like your Utility notifications to be sent to. Once you click on the update button your selection will be saved.

Account	Phone Number for Phone Call reminders
224 RIVERSIDE DR 01-00126-05	(386) 248-9427
1135 RIVERSIDE DR 05-02432-00	(386) 248-9427
453 LPGA BLVD #A 09-05052-00	(386) 248-9427

Update

Cancel

Online Services

- Utility Payment Home
- Manage Accounts
- Sign up for reminders
- Email Reminder Settings

Need Help?

- [Submit Service Request](#)
- [Contact us](#)
- 386-248-9432

Announcement

Office Hours are Monday, Tuesday, Thursday and Friday from 8am to 5pm and Wednesday from 8am to 4pm.

City of Holly Hill
Building Permit/Lien Search Payments

1065 Ridgewood Ave, Holly Hill, FL 32117 | 386-248-9432
[Terms and conditions](#) | [Contact us](#)
©2022 Tyler Technologies

Email reminder settings

[Sign up for reminders](#)
[Email Reminder Settings](#)

Account: 01-00126-05

☒ Email reminders

Auto Pay Reminders

☒ Successful payment

☒ Declined payment

☒ Drafted payment

☒ Credit card expiring

☒ Payment method updated

Account: 05-02432-00

☒ Email reminders

Auto Pay Reminders

☒ Successful payment

☒ Declined payment

☒ Drafted payment

☒ Credit card expiring

☒ Payment method updated

Online Services

- [Utility Payment Home](#)
- [Manage Accounts](#)
- [Sign up for reminders](#)
- [Email Reminder Settings](#)

Need Help?

- [Submit Service Request](#)
- [Contact us](#)
- 386-248-9432

Announcement

Office Hours are Monday, Tuesday, Thursday and Friday from 8am to 5pm and Wednesday from 8am to 4pm.

Account: 09-05052-00

On

Email reminders

Auto Pay Reminders

On

Successful payment

On

Declined payment

On

Drafted payment

On

Credit card expiring

On

Payment method updated

Update

Cancel

City of Holly Hill

1065 Ridgewood Ave. Holly Hill, FL 32117 | 386-248-9432

Building Permit/Lien Search Payments

[Terms and conditions](#) | [Contact us](#)

Attachment: Utility Billing Update 05 10 2022 (1) (3745 : Utility Billing System Update)

 Home Easy Pay Utility Payment



City of Holly Hill Utility Billing / Contact us

Contact us

Message is related to *

General information

Question/Message *

Please confirm you received this email

☒ Send a copy to sgurnee@hollyhillfl.org

Submit

Cancel

Contact by phone

General information

- 386-248-9432

Easy Pay

- 555-EAS-5555

Utility Payment

- 833-743-9227

Available services

- Easy Pay
- Utility Payment

Additional links

- Contact us**
- [Terms and conditions](#)
- [Remove from my services](#)

Welcome

Welcome to our online payments website.

City of Holly Hill

1065 Ridgewood Ave. Holly Hill, FL 32117 | 386-248-9432

HOPLY HILL

Home

Easy Pay

Utility Payment

City of Holly Hill Utility Billing / Utility Payment / Payment cart / Submit payment

Submit payment

Payment method

Change

VISA

0566

Expires

5/2023

Name

Stella Gurnee

Address

1065 Ridgewood Ave.

Zip

32117

Submit payment

\$1.00

Submit payment

Online Services

Utility Payment Home

Manage Accounts

Sign up for reminders

Email Reminder Settings

Need Help?

Submit Service Request

Contact us

833-743-9227

Announcement

Office Hours are Monday, Tuesday, Thursday and Friday from 8am to 5pm and Wednesday from 8am to 4pm.

Payment summary

Change payment amounts

Pay More Accounts

Account #	Address	Current balance	Amount
01-00126-05	224 RIVERSIDE DR	\$0.00 Due 4/28/2022	\$1.00
		Subtotal	\$1.00
		Total	\$1.00

Cancel payment

To cancel your payment and clear all selected accounts from your session, click [Cancel payment](#).

City of Holly Hill

Building Permit/Lien Search Payments

1065 Ridgewood Ave. Holly Hill, FL 32117 | 386-248-9432

Terms and conditions | Contact us

©2022 Tyler Technologies



Home

Easy Pay

Utility Payment


[City of Holly Hill Utility Billing](#) / [Utility Payment](#) / [Payment cart](#) / [Payment receipt](#)

Payment receipt

Thank you for your payment

Confirmation number F5NFFJ4GMP
Paid to City of Holly Hill Utility Billing - Utility Payment
Payment method Visa (ends in 0566)

Payment summary - 5/3/2022 12:04 PM Central Time (CT)

Account #	Address	Current balance	Amount paid
01-00126-05	224 RIVERSIDE DR	\$0.00 Due 4/28/2022	\$1.00
Subtotal			\$1.00
Total			\$1.00

Your payment has been received. Please [print this page](#) or write down your confirmation number. An email containing this information was sent to sgurnee@hollyhillfl.org. [Return to the City of Holly Hill Utility Billing - Utility Payment home page.](#)

Online Services

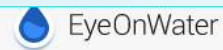
- [Utility Payment Home](#)
- [Manage Accounts](#)
- [Sign up for reminders](#)
- [Email Reminder Settings](#)

Need Help?

- [Submit Service Request](#)
- [Contact us](#)
- 833-743-9227

Announcement

Office Hours are Monday, Tuesday, Thursday and Friday from 8am to 5pm and Wednesday from 8am to 4pm.



English ▼ | Help

Steps to Create an EyeOnWater Account

1. Enter your service or billing address ZIP/Postal Code.
2. Enter your account number as it appears on your water bill. Don't have a copy of your water bill? Contact your utility.

SAMPLE WATER BILL

CUSTOMER NAME	SERVICE LOCATION	ACCOUNT NUMBER
JOHN SMITH	123 MAIN STREET	88888888
DUE DATE		CURRENT CHARGES
01/15/2017		\$45.50

3. Enter and confirm your email address.
4. Create and confirm your password.
5. Read and accept the [Terms of Use](#).
6. Verify your email address in the confirmation email.
7. Enjoy using EyeOnWater!



Powered by Badger Meter, Inc.

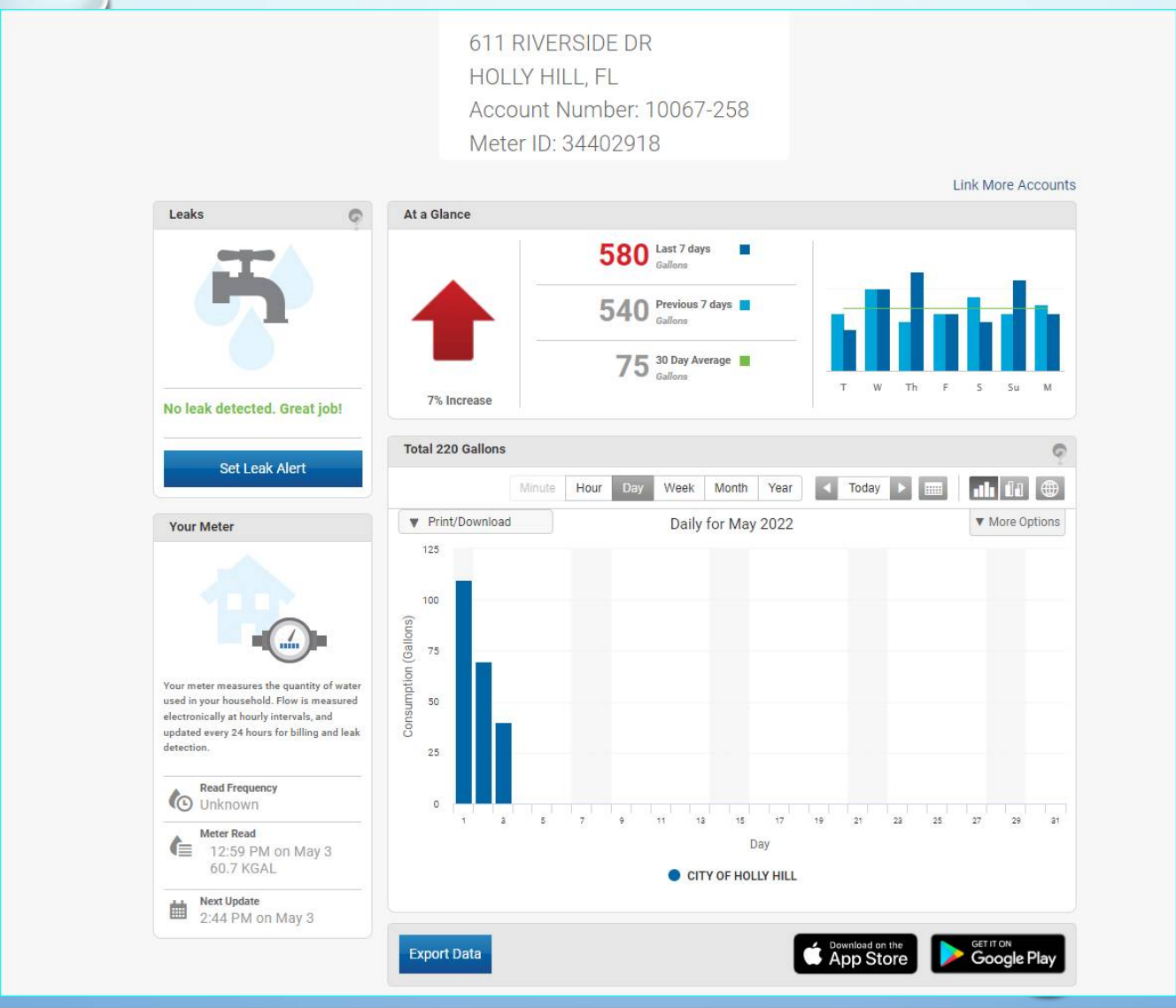
[Legal](#)

Service or Billing ZIP/Postal Code:

Account Number:

Some utilities use a customer number, others omit hyphens, trailing zeros and non-numeric characters. When in doubt, consult your utility to learn which number to use when creating an EyeOnWater account.

[Next](#)[Already have an account? Sign in here.](#)



UTILITY BILLING UPDATE

- NEW SYSTEM “GO LIVE” WAS MONDAY MAY 2, 2022
- IMPROVEMENTS
 - CUSTOMER ONLINE PORTAL
 - REAL-TIME UPDATE
 - REDUCES DATA ENTRY
 - EXTENSIVE REPORTING AND QUERY
 - EASY EXPORT OF DATA
 - INTEGRATED MOBILE TECHNOLOGY

UB Account Search

Search Menu...

- Common
 - Accounts Payable
 - Accounts Receivable
 - AP Automation
 - Bank Reconciliation
 - Cashiering
 - Operator Process**
 - Misc Receipt Search
 - Payment Search
 - Transaction Search
 - Tools
 - Administration
- Contact
- Conversion
- Device
- Fixed Assets
- General Ledger
- Parcel
- Personnel Management
- Position Budgeting
- Project Accounting
- Purchasing
- Utility Billing
 - Account
 - Meter
 - Service
 - Service Address
 - Service Order
 - Credit Card Expiration
 - Account Map
 - Tools

My Dashboard UB Account

Add Edit Delete Forms General Notifications Payment Account Map Documents Recently Viewed Refresh View More

Account Number: Status: (All)

Contact Name:

Location:

Parcel Number: Tax Parcel Number:

Pending Only: ☐ SSN (Last Four):

User Defined Data: Other:

43 records found

Account Number	Contact Name	Service Address	Status	Billing Cycle Code	Landlord	Cut-Off	Balance	Pending Activit	Pending Conn	Parcel Number	Tax Parce
01-00126-05	CITY OF HOLLY HILL	224 RIVERSIDE DR HOLLY HILL FL 32117-4948	Active	01	☐	☐	0.00	0.00	☐	01-00126	
01-00258-00	CITY OF HOLLY HILL	611 RIVERSIDE DR HOLLY HILL FL 32117-3738	Active	01	☐	☐	0.00	0.00	☐	01-00258	
01-13738-01	CITY OF HOLLY HILL	115 1ST ST HOLLY HILL FL 32117-5005	Active	01	☐	☐	0.00	0.00	☐	01-13738	
01-14016-06	CITY OF HOLLY HILL	231 RIVERSIDE DR #A HOLLY HILL FL 32117-49	Active	01	☐	☐	0.00	0.00	☐	01-14018	
01-14018-04	CITY OF HOLLY HILL	231 RIVERSIDE DR #B HOLLY HILL FL 32117-49	Active	01	☐	☐	0.00	0.00	☐	01-14018	
01-15498-00	CITY OF HOLLY HILL	231 RIVERSIDE DR HOLLY HILL FL 32117	Active	01	☐	☐	0.00	0.00	☐	99-15954	
02-04532-00	CITY OF HOLLY HILL MUN B	1065 RIDGEWOOD AVE HOLLY HILL FL 32117-2	Active	01	☐	☐	0.00	0.00	☐	02-04532	
02-04536-00	CITY OF HOLLY HILL SICA	1065 DAYTONA AVE HOLLY HILL FL 32117-2831	Active	01	☐	☐	0.00	0.00	☐	02-04536	
02-05184-00	CITY OF HOLLY HILL	1020 DAYTONA AVE HOLLY HILL FL 32117-2804	Active	01	☐	☐	0.00	0.00	☐	02-05184	
02-05240-01	CITY OF HOLLY HILL	1044 DAYTONA AVE HOLLY HILL FL 32117-2804	Active	01	☐	☐	0.00	0.00	☐	02-05240	
02-13406-05	CITY OF HOLLY HILL	1046 DAYTONA AVE HOLLY HILL FL 32117-2804	Active	01	☐	☐	0.00	0.00	☐	02-13406	
04-00524-01	CITY OF HOLLY HILL	1066 RIDGEWOOD AVE HOLLY HILL FL 32117-2	Active	01	☐	☐	0.00	0.00	☐	04-00524	
04-00526-01	CITY OF HOLLY HILL	1064 RIDGEWOOD AVE HOLLY HILL FL 32117-2	Active	01	☐	☐	0.00	0.00	☐	04-00526	
04-12398-00	CITY OF HOLLY HILL	390 10TH ST HOLLY HILL FL 32117-2814	Active	01	☐	☐	0.00	0.00	☐	04-12398	
04-13910-00	CITY OF HOLLY HILL	408 10TH ST HOLLY HILL FL 32117-2610	Active	01	☐	☐	0.00	0.00	☐	04-13910	
04-15796-00	CITY OF HOLLY HILL	1060 RIDGEWOOD AVE #A HOLLY HILL FL 3211	Active	01	☐	☐	0.00	0.00	☐	04-15808	
04-15806-01	CITY OF HOLLY HILL	1060 RIDGEWOOD AVE #B HOLLY HILL FL 3211	Active	01	☐	☐	0.00	0.00	☐	04-15808	

Tyler Technologies

UB Account

Search

Search Menu...

- Common
 - Accounts Payable
 - Accounts Receivable
 - AP Automation
 - Bank Reconciliation
 - Cashiering
 - Operator Process
 - Misc Receipt Search
 - Payment Search
 - Transaction Search
 - Tools
 - Administration
- Contact
 - Conversion
 - Device
 - Fixed Assets
 - General Ledger
 - Parcel
 - Personnel Management
 - Position Budgeting
 - Project Accounting
 - Purchasing
 - Utility Billing
 - Account
 - Meter
 - Service
 - Service Address
 - Service Order
 - Credit Card Expiration
 - Account Map
 - Table

My Dashboard UB Account x

Add Edit Delete Forms General Notifications Payment Account Map Documents Recently Viewed Refresh View More

Account Number: Status: (All)

Contact Name: city of holly

Location:

Parcel Number: Tax Parcel Number:

Pending Only: ☐ SSN (Last Four):

User Defined Data: Other:

43 records found

Account Number	Contact Name	Service Address	Status	Billing Cycle Code	Landlord	Cut-Off	Balance	Pending Activit	Pending Conn	Parcel Number	Tax Parcel
Starts with	CITY OF HOLLY HILL	224 RIVERSIDE DR HOLLY HILL FL 32117-4948	Active	01			0.00	0.00		01-00126	
Contains	CITY OF HOLLY HILL	611 RIVERSIDE DR HOLLY HILL FL 32117-3738	Active	01			0.00	0.00		01-00258	
Ends with	CITY OF HOLLY HILL	115 1ST ST HOLLY HILL FL 32117-5005	Active	01			0.00	0.00		01-13738	
Does not start with	CITY OF HOLLY HILL	231 RIVERSIDE DR #A HOLLY HILL FL 32117-49	Active	01			0.00	0.00		01-14018	
Does not contain	CITY OF HOLLY HILL	231 RIVERSIDE DR #B HOLLY HILL FL 32117-49	Active	01			0.00	0.00		01-14018	
Does not end with	CITY OF HOLLY HILL	231 RIVERSIDE DR HOLLY HILL FL 32117	Active	01			0.00	0.00		99-15954	
Does not match	CITY OF HOLLY HILL MUN B	1065 RIDGEWOOD AVE HOLLY HILL FL 32117-2	Active	01			0.00	0.00		02-04532	
Not Like	CITY OF HOLLY HILL SICA	1065 DAYTONA AVE HOLLY HILL FL 32117-2831	Active	01			0.00	0.00		02-04536	
01-14018-04	CITY OF HOLLY HILL	1020 DAYTONA AVE HOLLY HILL FL 32117-2804	Active	01			0.00	0.00		02-05184	
01-15498-00	CITY OF HOLLY HILL	1044 DAYTONA AVE HOLLY HILL FL 32117-2804	Active	01			0.00	0.00		02-05240	
02-04532-00	CITY OF HOLLY HILL	1046 DAYTONA AVE HOLLY HILL FL 32117-2804	Active	01			0.00	0.00		02-13406	
02-04536-00	CITY OF HOLLY HILL	1066 RIDGEWOOD AVE HOLLY HILL FL 32117-2	Active	01			0.00	0.00		04-00524	
02-05184-00	CITY OF HOLLY HILL	1064 RIDGEWOOD AVE HOLLY HILL FL 32117-2	Active	01			0.00	0.00		04-00526	
02-05240-01	CITY OF HOLLY HILL	390 10TH ST HOLLY HILL FL 32117-2814	Active	01			0.00	0.00		04-12398	
02-13406-05	CITY OF HOLLY HILL	408 10TH ST HOLLY HILL FL 32117-2610	Active	01			0.00	0.00		04-13910	
04-00524-01	CITY OF HOLLY HILL	1060 RIDGEWOOD AVE #A HOLLY HILL FL 3211	Active	01			0.00	0.00		04-15808	
04-00526-01	CITY OF HOLLY HILL	1060 RIDGEWOOD AVE #B HOLLY HILL FL 3211	Active	01			0.00	0.00		04-15808	

Data Source: Holly-HillFL Looped in as: Stella Gurnee Version: 2021.4.16.4

Account Selection

SelectAddEditRefreshPrint ScreenHelp

Account Number

Status

[All]

Contact Name

Advanced

Location

Advanced

Parcel Number

Tax Parcel Number

Pending Only

SSN (Last Four)

User Defined Data

Other

0 records found

Clear

Search

Account Number	Contact Name	Service Address	Status	Billing Cycle Code

UPCOMING ADDITIONAL FEATURES

- REQUEST THROUGH PORTAL
 - SERVICES ORDERS
 - ACCOUNT DISCONNECTION
- NOTIFICATION EXPANDED
 - BOIL WATER
 - OTHER EMERGENCIES
- ONLINE PAYMENTS FOR OTHER PAYMENTS
 - RETIREE MEDICAL BILLING
 - OTHER A/R
 - OTHER MISC. (RENTALS, LIEN SEARCH, ETC.)

OTHER TYLER INCODE MODULES IMPLEMENTATION

- FINANCIAL MODULES (JUNE)
 - GENERAL LEDGER
 - PAYROLL
 - ACCOUNTS PAYABLE
 - PURCHASING
 - PERSONNEL
- FINANCIAL MODULES (JULY)
 - FIXED ASSETS
 - PROJECT ACCOUNTING
- MY CIVIC APP (AUGUST)
- FINANCIAL MODULES (NOV)
 - EXECUTIME WEB BASED TIME KEEPING SCHEDULING
- COMMUNITY DEVELOPMENT (JAN 2023)
- PUBLIC WORKS ASSET MANAGEMENT / WORK ORDER SYSTEM (JAN 2023)